



ACCIDENTAL
GRINGO
TRAVEL GUIDES

Mexico You Feel, Not Just See.

FREE
EXPLORER
GUIDE



UBER *vs* TAXI

YOUR COMPLETE GUIDE TO GETTING AROUND CANCÚN

Both Uber and taxi services are available in Cancún, but they work a little differently. This guide helps you choose the best option for your trip, stay safe, and avoid surprises.



SAVE MONEY

Compare prices and avoid overpaying.



STAY SAFE

Tips to protect yourself and your belongings.



EASY TO USE

Apps and cash options for every traveler.



LOCAL INSIDER TIPS

Real advice from living in México.



GET WHERE YOU'RE GOING

The best option for every situation.

QUICK COMPARISON

FEATURE	Uber	TAXI
HOW IT WORKS	Book in the app, pay through the app	Hail on the street, at stands, or call
PAYMENT	Card in app (no cash needed)	Cash (MXN) — cards not always accepted
PRICE	Set in the app, upfront price	No meter. Negotiate before you ride
AVAILABILITY	High in Hotel Zone & Downtown	Everywhere, 24/7
BEST FOR	Comfort, convenience, predictable price	Short notice, cash only, or remote areas
SAFETY	Driver & trip tracking, license plate shown	Use official taxis, confirm price first



LOCAL INSIDER TIP

In the Hotel Zone, Uber is often the easiest and most reliable option. In areas where Uber is limited, use official taxis and always agree on the price before getting in.

WHERE UBER WORKS BEST



Tip: From the airport, walk to the designated Uber pick-up area outside the terminal.

OFFICIAL TAXI LOOK



Look for white taxis with green stripes and an official taxi number.



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WHEN TO USE EACH OPTION



Uber BEST FOR

- ✓ Hotel Zone & Downtown
- ✓ Airport to hotel (use pick-up area)
- ✓ Late nights & weekend rides
- ✓ Knowing the price before you go
- ✓ Traveling with family or groups



TAXI BEST FOR

- ✓ Areas where Uber is limited
- ✓ Very short rides or last-minute trips
- ✓ Cash payments
- ✓ Early mornings
- ✓ Isla Mujeres (golf carts are another option)



SAFETY TIPS

- ✓ Use official taxis only.
- ✓ Agree on the price before you get in.
- ✓ Sit in the back seat.
- ✓ Share your trip with a friend or family.
- ✓ Keep your belongings with you.

ESTIMATED PRICES (ONE-WAY)

ROUTE	UBER (APP PRICE)	TAXI (CASH MXN)
Airport → Hotel Zone	\$300 – \$450	\$700 – \$1,000
Hotel Zone → Downtown	\$120 – \$180	\$250 – \$350
Downtown → Puerto Juárez	\$120 – \$180	\$250 – \$350
Hotel Zone → Playa del Carmen	\$900 – \$1,200	\$1,200 – \$1,600
Cancún → Tulum	\$1,800 – \$2,400	\$2,200 – \$3,000

Prices vary by time of day, demand, and season.

AIRPORT UBER PICK-UP



After customs, follow signs to the "Transportación / Rideshare" area outside the terminal.

TAXI STANDS

- 📍 Cancún Airport (outside terminal)
- 📍 Hotel Zone (at hotels & plazas)
- 📍 Puerto Juárez (ferry terminal)
- 📍 Downtown (main squares)

IMPORTANT TO KNOW



Uber rates surge at peak times. Check before you confirm.



Always carry cash for taxis. Small bills are best.



Some areas may not have Uber service.



During busy times, wait for your Uber in the pick-up zone to avoid cancellations.



If a taxi driver offers a tour or multiple stops, agree on price first.

CONTINUE YOUR ADVENTURE



Cancún Beach Guide



Isla Mujeres Ferry Guide



Airport Transportation Guide



Chichén Itzá Quick Guide



Cenote Finder Guide

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